



6 on Kloof

GUEST HOUSE ACCOMMODATION

Terms and Conditions

We are a friendly and welcoming Guest House where you will be treated to our warm hospitality and service. These terms and conditions are to insure all our guests enjoy a superb stay.

CHECK IN/ CHECK OUT

- Arrival: 14h30 – 20h00
- Departure: 11h00

Early arrival or late departure is available at the discretion of management and dependant on room availability. Guests that require check in after 7pm, please phone and inform the reception of your arrival time.

CHILD POLICY

Sorry no kids/babies under the age of 12. No extra beds can be added to a room.

Ages 13+ will be regarded as young adults. Regarding their safety and behaviour - all Young Adults are the full responsibility of their parents/guardians.

PET POLICY

Sorry no pets are allowed

SMOKING POLICY

NO indoor smoking allowed. Outdoor smoking is only allowed when not in the company of guests. We do however have more than enough garden hideouts to cater for the smokers.

DEPOSIT/CANCELLATION POLICY

Confirmation of Reservation requires 50% deposit or travel voucher.

Cancellation needs to be made by email and deposits will be paid back as follow:

- 15 days Prior to arrival – full refund
- 14 days and closer to arrival – sorry no refund

“NO SHOWS” will be charged the full accommodation fee.

Final payment is to be made before/on arrival and any additional expenses as per booking during your stay.

Card facilities available at reception

VISITORS OF GUESTS

The number of people who can enter the property must comply with the number of guests booked to stay in the guest house. Visitors are only allowed on approval by management beforehand for specific timeslots. Visitors that stay after these hours will be charged for a nights accommodation and be for the guest's account.

Any damage caused to the property will render you liable to the full cost of repair and replacement.